

[Date]

[Name

Address

City, State Zip Code - *optional if provided elsewhere in the same mailing. Optional to provide plan name here]*

Important: We Will Not Offer Your Health Insurance Plan Next Year [In Your Area], But You Have Options for New Coverage
--

Dear Member:

[Issuer name] has decided not to offer your current health insurance plan again next year [in the area you live]. Your current coverage will end [date].

Your Health Idaho will be selecting a new plan for you that's similar to your current plan but offered by a different insurance company and will be sending you a letter with information about the health plan they have selected. **Please read that letter carefully to decide whether you want to enroll in the plan Your Health Idaho has selected or a different plan for 2021. It's important that you check the new health insurance plan to determine whether any doctors or other health care providers that you see are included in the new plan, and whether prescription medicines you take are covered.**

If you take no action by December 15, 2020, you will be automatically enrolled in the new health insurance plan Your Health Idaho has selected.

In 2020, you qualified for financial assistance for help in paying your monthly premiums, and may have also qualified for help with out-of-pocket costs. [Our records show that you received a tax credit of \$[dollar amount] per month as of October 2020.] Your eligibility for financial assistance, and the amount of any tax credit, may be different for 2021.

You received, or will be receiving, a letter from the Department of Health and Welfare (DHW) concerning your tax credit for 2021. If you do not receive the letter, or if you believe the information in the letter is not correct, please call DHW at 1-844-558-2464.

If you do not receive the letter and you do not call Your Health Idaho, you may not qualify for a tax credit or help with your out of pocket costs for 2021. If you receive the letter, but the information is incorrect or outdated, the amount of assistance you receive may be incorrect. You must call to provide updated information so that the amount of your tax credit is correct.

Your health insurance options for 2021

If you want to enroll in a health plan other than the one Your Health Idaho has selected for you, you can do so during the Open Enrollment period from November 1, 2020 until December 15, 2020, for coverage effective January 1, 2021. If you select a different health insurance plan, please inform Your Health Idaho by December 15, 2020; otherwise you will be automatically enrolled in the plan Your Health Idaho has selected for you.

- Your Health Idaho Enrollment – Enroll in a new health plan through Your Health Idaho and continue to receive help paying for your health insurance costs if you qualify.
 - If you qualify for help paying out-of-pocket costs like deductibles or co-pays, you must choose a Silver level plan in order to receive this help.
 - Your Health Idaho will also check if you or family members qualify for Medicaid or the Children’s Health Insurance Program (CHIP).
 - You may also enroll in coverage through Your Health Idaho using a certified insurance agent or broker.
 - Remember that if you receive a tax credit to help pay for your health insurance, you must report changes in your income and household size during the year to Your Health Idaho. If you do not report changes, you could owe money when you file your income tax return because your tax credit was based on outdated information.

Enrollment outside Your Health Idaho – Enroll in a new health plan directly with an insurance company during open enrollment, or get help from a local insurance agent or broker. If you qualify for financial assistance for paying your premiums and out of pocket costs, you must enroll through Your Health Idaho to receive those benefits.

Questions?

- Call [issuer name and contact information and hours of operation] or visit [issuer website] if you have questions about your health insurance plan.
- Visit yourhealthidaho.org or call 1-855-944-3246 (TTY: 1-800-952-8349) for information on enrolling through Your Health Idaho, how to find help near you, or on eligibility for a tax credit and help with out of pocket costs.

- Contact your health insurance agent or broker.

Getting Help in Other Languages

Spanish: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de [insert issuer name], tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al [issuer name and contact information and hours of operation].

Chinese: 如果您，或是您正在協助的對象，有關於[插入SBM項目的名稱 [insert issuer name]]方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 [issuer name and contact information and hours of operation]]。

Serbo-Croatian: Ukoliko Vi ili neko kome Vi pomažete ima pitanje o [insert issuer name], imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite [issuer name and contact information and hours of operation].

Korean: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이[insert issuer name]에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 [issuer name and contact information and hours of operation]로 전화하십시오.

Vietnamese: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về [insert issuer name], quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi [issuer name and contact information and hours of operation].

Arabic: إن كان لديك أو لدى شخص [insert issuer name] ف لديك الحق في الحصول على المساعدة والمعلومات ، [issuer name and contact information and hours of operation] الضرورية .تساعده أسئلة بخصوص بلغتك من دون اية تكلفة .للتحدث مع مترجم اتصل ب

German: Falls Sie oder jemand, dem Sie helfen, Fragen zum [insert issuer name] haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer [issuer name and contact information and hours of operation] an.

Tagalog: Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa [insert issuer name], may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa [issuer name and contact information and hours of operation].

Russian: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу [insert issuer name], то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону [issuer name and contact information and hours of operation].

French: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de [insert issuer name], vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez [issuer name and contact information and hours of operation].

Japanese: ご本人様、またはお客様の身の回りの方でも [insert issuer name]についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合 [issuer name and contact information and hours of operation] までお電話ください。

Romanian: Dacă dumneavoastră sau persoana pe care o asistați aveți întrebări privind [insert issuer name], aveți dreptul de a obține gratuit ajutor și informații în limba dumneavoastră. Pentru a vorbi cu un interpret, sunați la [issuer name and contact information and hours of operation].

Sudanic-Fulfulde: To aan, malla goddo mo mballata, e yama dow [insert issuer name], a woodi baawde hebuki habaru malla wallireeki wolde maada naa maa a yobii. Mbolda e pirtoowo, nodda [issuer name and contact information and hours of operation].

Persian-Farsi: [اگر شما، یا کسی که شما به او کمک میکنید ، سوال در مورد ، Insert issuer name here ، داشته باشید حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید [issuer name and contact information and hours of operation]. تماس حاصل نمایید .

Ukrainian: Якщо у Вас чи у когось, хто отримує Вашу допомогу, виникають питання про [insert issuer name], у Вас є право отримати безкоштовну допомогу та інформацію на Вашій рідній мові. Щоб зв'язатись з перекладачем, задзвоніть на [issuer name and contact information and hours of operation].